Our mission

mySociety is a not-for-profit social enterprise with a mission to **invent** and **popularise** digital tools that enable citizens to exert power over institutions and decision makers.
Three practice areas
44 countries worldwide
Questions to answer

Who are the people we really help?

What impact do we actually have?

How do we reach more people?
Paired with Research

Who benefits from civic technology?
Demographic and public attitudes research into the users of civic technologies

Re-experience #TICTeC, mySociety's Impacts of Civic Technologies Conference. All videos: youtube.com/channel/UCWI1G ...
mySociety

FixMyStreet
Report, view, or discuss local problems

(like graffiti, fly tipping, broken paving slabs, or street lighting)

Enter a nearby UK postcode, or street name and area:

e.g. 'B2 4QA' or 'Tib St, Manchester'

How to report a problem

1. Enter a nearby UK postcode, or street name and area
2. Locate the problem on a map of the area
3. Enter details of the problem
4. We send it to the council on your behalf

Recently reported problems:

- 13 Calmont Road
  17:29 today
- Hedge Hazard
  17:11 today
- Abandoned bike lock wrapped around tree
  16:57 today
- Overgrown hedges encroaching on footpaths

Click map to report a problem

- Needs proper paving not grass! Looks awful and is causing conflict between neighbours
- Dog fouling
  11:24, 11 Jan 2017
- Fallen tree blocking road
  08:30, 11 Jan 2017
- Kids playing football in road screaming in another language waking residents children and hitting parked cars will footfall
  08:31, 10 Dec 2016
- Overgrown trees blocking path
  13:44, 10 Dec 2016
- Pavement slabs uneven and cracked.
  13:02, 11 Dec 2016, last updated 16:31, 9 Jan 2017
- Drains are blocked and rain water gathers every time it rains. Also this water splashes on pedestrians as they walk by.
MakeMyIsland Mauritius

Report, view, or discuss local problems
(dumping waste, street lighting, erosion)
Enter a nearby street name and area:
글. Porachou' or 'Male'
... or locate me automatically

How to report a problem
1. Locate the problem on the map of the island
2. Enter details of the problem
3. We send it to the council on your behalf

0 reports in past week
0 fixed in past month
27 updates on reports

FiksGataMi Norway

Rapporter, Finn eller diskuter lokale problemer
(som tagging, søppel, hull i veien, eller ødelagte gate lys)
Skriv inn postnummer i nærheten, eller veiavn og sted:
for eksempel «Karls Johans gate» eller «ØSK»
eller finn min postnumør automatisk

Hvordan rapportere et problem
1. Skriv inn postnummer i nærheten, eller veiavn og sted
2. Lokaliser problemet på kartet over området
3. Legg inn detaljer om problemet
4. Vi sender til administrasjon på dine vegne

129
195
28,663

www.fiksgatami.no

mySociety

Techniques | 25th January 2017
Reliable fault-reporting and case management for councils, based on the nation’s most popular street reporting service, FixMyStreet.com
For Local Authorities of all shapes and sizes

Since 2007, FixMyStreet’s user-centered design has given UK citizens an easy, intuitive way to report street issues.

That same focus on usability is reflected in the management interface for council staff, working in tandem with each of your existing systems.

The result? Satisfied residents and happy council colleagues.
Four simple steps

1. Enter a postcode
2. View the map
3. Make a new report or see existing reports
4. Reports are sent to the correct council department

Residents are kept up-to-date on their report until it’s resolved
See all the reports in your local area

If an issue has already been reported you will see it immediately on the map.

Residents receive real time updates on what is being done to rectify the issue.

This makes it quick and easy for you to keep the whole community up to date.
Available on the move

The web service is responsive and works across desktop, tablet and mobile as standard.

We have a branded mobile application currently available for both iOS and Android.

Most people use the website, but in some cases up to a third of all reports are reported via our mobile apps.
Works with all common Customer and Asset services

FixMyStreet for Councils fully integrates with existing systems.

We work councils IT team to connect FixMyStreet with your CRM, CMS and Case Management services.

Integration for all of these services comes out of the box, and as we use the industry standard Open311 will stay connected as services evolve.
Collideoscope

Find road collisions and near misses near you
And report your own...

| Street, area, or landmark | Go |

Locate me automatically

How Collideoscope works

Find a location by postcode, street, or landmark
Tell us about your incident and upload a photo
We notify the highways department...
...And use your data to make the streets safer

mySociety
EmptyHomes

2 million empty homes, 15 million families in need of a home. Stop this senseless waste.
Report an empty home to the local council now.

Next

Submit

Or

Choose existing

Take photo

Take or upload a photo if you can.

Postcode, or street name and area.
SeeSomethingSaySomething

Antisocial behaviour?
- Emergency?
  - Dial 999
- Non-Emergency?
  - Report It

Welcome to the Safer Travel Partnership

Centre, West Midlands Police, British Transport Police and Transport Operators make up the Safer Travel Partnership, which exists to make public transport in the West Midlands even safer.

Whilst the public transport network enjoys a very low crime rate, the Safer Travel Partnership is committed to making it even safer and importantly making people feel safer. To achieve this intelligence is gathered from a variety of sources to identify areas of the network that may be vulnerable to crime, antisocial behaviour and nuisance behaviour.

Latest News

- [Your Public Transport Matters Weekly Event]
  - 16 November 2015
- [Café Bar College Stay Safe Week]
  - 31 October 2015
- [Project Empower]
  - 22 October 2015
Ask Me Anything