

Janes personal strategy workshop

<p>Strengths</p> <ul style="list-style-type: none"> Good quality hardware Knowledgeable IT staff Committed IT staff Helpful IT staff Consistent system for logging problems Integrated business modules within SAP Business Warehouse reporting Campus Management system and link to student finances Portal – e expenses, P2P and S3P in particular Software availability 	<p>Weaknesses (more of a wish list of things I can't do/ have)</p> <ul style="list-style-type: none"> I want to pay for car parking with debit card, credit card, smartcard and phone. I want to use sharepoint for projects I want to use dropbox for sharing documents I want to be able to make my service desk calls urgent (where appropriate) and be able to chase unresolved issues with individuals I want more user groups for business systems I want instant messaging I want an up to date browser I want admin rights (limited) for my PC to download minor bits of experimental stuff
<p>Threats</p> <ul style="list-style-type: none"> Defensive behaviour and silo tactics Politicking Lack of resource (student recruitment and research income) Lack of vision Constant emerging technologies and shifting goalposts Lack of trust External requirements Changes in pedagogy delivery Information security v innovation 	<p>Opportunities for Strategy</p> <ul style="list-style-type: none"> Have the best IT service we can to support a world class University with a global reputation for academic excellence Focus on user needs – students, academic staff and administrative staff Stay ahead of the game – constantly view, review and advise on the horizon and emerging technologies Review processes and procedures for efficiency, ease of use and value for money Make prioritising of projects more transparent Adopt change management good practise (people and communications perspective) with project management techniques Keep an archive of lessons learnt from projects for use of future project managers Kill off projects that are not delivering or are no longer valid Improve internal communications and resource the intranet and manage the content