

## Proposed NSS 2017 question set

Below is a revised version of the NSS question set which captures the key proposals regarding its content; it indicates the likely content of the 2017 NSS survey, assuming all of HEFCE's current proposals are adopted. This is based on pages 55 – 59 of the July 2014 'Review of the National Student Survey' [www.hefce.ac.uk/pubs/rereports/Year/2014/nssreview/](http://www.hefce.ac.uk/pubs/rereports/Year/2014/nssreview/) updated to include material from the 2015 consultation paper [www.hefce.ac.uk/lt/roiconsult/events/#d.en.105316](http://www.hefce.ac.uk/lt/roiconsult/events/#d.en.105316).

**Note that HEFCE are still testing the appropriate question sequence and minor variants on phrasing of questions, and the outcomes of this work and the current consultation may result in the final version of the 2017 questions differing from those suggested below.**

Revised NSS Questionnaire and summary of proposed changes
<i>Numbering refers to the current question numbers</i>
<b>The teaching on my course [four questions reduced to three]</b>
1. Staff are good at explaining things
2. Staff have made the subject interesting
<del>3. Staff are enthusiastic about what they are teaching</del>
4. The course is intellectually stimulating
<b>Academic challenge and integrative learning [New section, 4 items]</b>
• My course has challenged me to achieve my best work
• My course has provided me with opportunities to explore ideas or concepts in depth
• My course has provided me with opportunities to bring information and ideas together from different topics
• My course has provided me with opportunities to apply what I have learnt
<b>Assessment and feedback [five questions reduced to three]</b>
<del>5. The criteria used in marking have been clear in advance</del>
6. Assessment arrangements and marking <del>Marking and assessment</del> have been fair
7. Feedback on my work has been <del>prompt</del> timely
8. I have received <del>detailed</del> helpful comments on my work
<del>9. Feedback on my work has helped me clarify things I did not understand</del>
<b>Academic support [not mentioned in HEFCE paper, so assumed no change]</b>
10. I have received sufficient advice and support with my studies
11. I have been able to contact staff when I needed to
12. Good advice was available when I needed to make study choices
<b>Organisation and management [not mentioned in HEFCE paper, so assumed no change]</b>
13. The timetable works efficiently as far as my activities are concerned
14. Any changes in the course or teaching have been communicated effectively
15. The course is well organised and is running smoothly
<b>Learning resources [remains at three questions, but changes to wording]</b>
<del>16. The library resources and services are good enough for my needs</del> The library resources (e.g. books, online services) have supported my learning well
<del>17. I have been able to access general IT resources when I needed to</del> The University/College's IT resources and facilities have supported my learning well
18. I have been able to access specialised equipment, facilities, or rooms <del>subject specific resources</del> (e.g. equipment, facilities, software) when I needed to

<b>Personal development</b> [whole section to be redeveloped and moved to optional question bank]
19. The course has helped me to present myself with confidence
20. My communication skills have improved
21. As a result of the course, I feel confident in tackling unfamiliar problems
<b>The learning community and collaborative learning</b> [possible new section]
• I have had the right opportunities to work with other students as part of my course
• I feel part of a community of staff and students
<b>The student voice</b> [new section; may be combined with section on the learning community]
• I have had the right opportunities to provide feedback on my course
• Staff value students' views and opinions about the course
• It is clear how students' feedback on the course has been acted on
<b>Overall satisfaction</b>
22. Overall, I am satisfied with the quality of the course [assumed to be staying]
Students' Union (Association or Guild) Thinking of all the services, including support, activities and academic representation provided by the Students' Union (Association or Guild) at your institution, to what extent do you agree with the following statement:
23. I am satisfied with the Students' Union (Association or Guild) at my institution
Looking back on the experience, are there any particularly positive or negative aspects of your course you would like to highlight? (Please use the boxes below.) Please ensure that your comments do not identify you individually.
Positive
Negative

Total 25 questions, or 26 including the free text question at the end.